

**Director of Accessibility and ADA Education
MU ADA Coordinator
Chancellor's Diversity Initiative"
University of Missouri**

U525'O go qtlnrWpkqp"/"Eqmwo dlc'O Q'87433"/795/: : 4/; 28; "XIVV["/Hz<795/: : 6/6325"/"gs wks{B o kuqwtkQf w"

**AMERICANS WITH DISABILITIES ACT"
INFORMAL PROBLEM RESOLUTION PROCEDURE"**

"
Vj g'Wpkxgtukv{ "qh'O kuqwtk*O W+ewtt gpm{ "j cu'hqto cni tlgxcpeg'r tqegf wtgu'hqt 'uxch 'hcewm{ "qt "
uwf gpm'y kj "eqo r rclpwu'kpxqrxkpi "cngi gf "xkqrcvqpu'qh'y g'Co gtlecpu'y kj "F kucdkkxku'Cev*CF C+0'
J qy gxgt. "c"ur ggf lgt "cpf "rguu'hqto cni tqegf wtg'clo gf "cv'r tqdrgo /uqrxkpi "ku'engctn{ "cnuq'f guktcdrg0"
"

Vq'wug'y g'r tqegf wtg. "cp{ qpg'y kj "c"eqpegtp'cdqw'c'f kucdkkx{/tgrvqf "kuuwg'cv'O W6'hqt "gzco r rg. "
eruuqqo "ceeqo o qf cvkqpu'hqt "uwf gpm. "y qtnr nceg'ceeqo o qf cvkqpu'hqt "hcewm{ "cpf "uxch'r tqi tco "
ceeguikdkkx{. "cpf "ctej kgewtcni'ceeguikdkkx{ "/"o c{ "eqpcev'y g'CF C"Eqqt f kpcvqt. "Ngg"J gpuqp. "687"
O eTg{pqrf u"J cm"Eqmwo dlc. "O Q'87433. "7950 : 6049: . "j gpuqprB o kuqwtkQf w0Vj g'CF C"
Eqqt f kpcvqt "y kn'y qtn'y kj "cm{kpxqrxgf "v"uggnit guqnrwkp0"
"

Vj g'CF C"Eqqt f kpcvqt "cpf "y g'r gtuqp'y kj "y g'eqpegtp'y kn'htu'v'entkh{ "y g'kuuwg. "cpf "y gp. "kh'y g"
r tqdrgo "ecp0'dg't guqrxgf "f wtkpi "y ku'kpkkrcni'eqpcev'qt "y kj kp'c'hy "f c{u. "y kn'gucdrkuj "c'o wwcml "
ci tggcdrg'w'o grkpg'hqt "t guqrxkpi "y g'kuuwg*u0Vj g{ "y kn'cnuq'tgxkgy "hqtto cni tlgxcpeg'r tqegf wtgu. "
kpenf kpi "y g'w'o g'iko ku'hqt "hkpi "c'hqto cni tlgxcpeg. "cpf "tgxkgy "cf f kqpcn'qr vqpu'uwej "cu'y g'O W"
Gs wks{ "QHleg"cpf "y g'Eco r wu'O gf kcvkp"Ugtxleg0"
"

F gr gpf kpi "wr qp"y g'kuuwg. "cpf "r ctvkwrcn{ "y j gp'c"ur gekke"ceeqo o qf cvkqp"ku'dgkpi "uqwi j v'k'o c{ "
dg'j gr hwi'v'uj ctg'uqo g'kphqto cvkqp'y kj "qvj gtu'kpxqrxgf "kp"y g'r tqegu0k{ "cm'uwej "ektewo ucpegu. "
cwj qtk cvkqp'd{ "y g'chgevgf "r gtuqp'y kn'dg'tgs wktgf "ugg"cwcej gf "hqtto +0"
"

Vj gtgchgt "y g'CF C"Eqqt f kpcvqt. "cu'c'hcckkcvqt. "y kn'y qtn'y kj "y g'r ctvku'v'qy ctf "c'o wwcml "
ucvku'cevqt{ "kphqto cni'guqnrwkp"qh'y g'r tqdrgo 0Kic'y tkwgp'ci tgggo gpv'ku'f ggo gf "cr r tqr tkcv'gd{ "
o wwcni'eqpugpv. "uwej "cp'ci tgggo gpv'y kn'dg'r ctv'qh'y g't guqnrwkp'r tqegu0"
"

Vj ku'r tqegf wtg'ku'hrzkdrg. "cpf "o c{ "eqpvclp'rggo gpm'qh'o gf kcvkp. "hcevhkpf kpi. "cpf "qvj gt'o gvj qf u'qh"
tguqrxkpi "f kur wgu0Vj g'r tqegu'ku'eqpugpuwcn"cpf "go r j cuk gu'eqo o wplecvkp"cpf "eqmcdqtcvkap0"
"

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687'O eTg{pqrf u'J cni/'Eqnwo dlc'O Q'87433"/7950 : 6049: "XIVVl "/Hz<7950 : 408: 2; "/j gpuqrB o kuqwtkgf w'

**AUTHORIZATION TO PROVIDE INFORMATION TO OTHERS, AND
AUTHORIZATION TO OTHERS TO PROVIDE INFORMATION"**

"

Kcwj qtk g'y g'O WCF C'Eqqt f kpcvt "cpf "qy gt 'O Wqhhelcnu'v' r tqxkf g'kphqto cvkqp'cdqw'bo g." kpenf kpi 'tgrxcpv'kphqto cvkqp'cdqw'bo { 'ko r ckt o gpv'cpf "o gf lecn'eqpf kklqp."v'q'O W'hcwmm "cpf "uchh' r tqr gtn' kpxqmgf "kp" gxcnvcvpi "cpf "tgr qpf kpi "v'q'o { "eqpegtp."cu'y gni'cu'v'q' hlegpugf 'j gcnj "ectg" r tqxkf gtu."tgj cdkrkcvkqp"ugt xleg"r tqxkf gtu."cpf "qy gtu'O W'bo c { "eqpuwv'y kj "kp" gxcnvcvpi "cpf " tgr qpf kpi "v'q'o { "tgs wgu0"

"

Kcnq'cwj qtk g'y g'O WQHleg'qh'F kudkrk'v' "Ugt xlegu.'O WJ wo cp'T guqwt eg"Ugt xlegu."hlegpugf "j gcnj " ectg'r tqxkf gtu'y j q'j' cxg'uwdo kwgf "f qewo gpvcvqp'cdqw'bo { 'ko r ckt o gpv."tgj cdkrkcvkqp"ugt xleg" r tqxkf gtu."cpf "qy gtu"ko c { 'j' cxg'eqpcev'gf "kp'tgi ctf "v'q'o { 'ko r ckt o gpv'v'q' hwtpkuj "uwej "cf f kklqpcn' kphqto cvkqp'cdqw'bo g'cu'bo c { "dg'tgrxcpv'kp" gxcnvcvpi "cpf "tgr qpf kpi "v'q'o { "tgs wgu0"

"

Vj gug'cwj qtk cvkpu'ctg"v'q'tgo clp "kp" ghge'v'wpvni'Kpqvkh' "v'j g'CFC'Eqqt f kpcvt "kp'y tkkpi "v'j cv'Kco " tgxqnikpi "v'j go 0"

Revised August 2013